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Firmware: FortiAuthenticator v5.1.1  
Released: November 5, 2017  
Modified:  
Subject: Release Notes for patch release  
Product: FortiAuthenticator

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## Description:

Customers may experience an issue when upgrading FortiAuthenticator v5.0 b0012 to v5.1 b0083. Possible issues may include login prevention, loss of administrative GUI access and require a factory reset.

This issue is encountered when guest portals have been configured in FortiAuthenticator prior to the firmware upgrade.

For further details, see [Mantis 0457980](#).

## Workaround:

The only workaround to the issue had been to start from v5.0 b0012, delete all guest portal configuration, upgrade to v5.1 b0083 and re-create the guest portal configuration.

## Remedy:

The v5.1.1 GA build 0086 resolves the potential issue.



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## Release Notes (temporary)

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Technical Support Contact Information: [http://www.fortinet.com/support/contact\\_support.html](http://www.fortinet.com/support/contact_support.html)

Fortinet technical support home page: <https://support.fortinet.com>

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